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Indoor unit E*ST20D-****D
Outdoor unit PUD-SHWM120VAA(-BS)



A+++

A++

A+

A

B

C

D

A++

A+

A

B

C

D

E

F

A+



41 dB



60 dB



12 kW
12 kW
12 kW

2019

811/2013

BH79V003H08

Details and precautions on installation, maintenance and assembly can be found in the installation and or operation manuals.
This information is based on COMMISSION DELEGATED REGULATION (EU) No 813/2013.

[illegible]

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-****D
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		yes
Heat pump combination heater:		yes
Parameters for		medium-temperature application.
Parameters for		average climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	135	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	10.6	kW	Tj = - 7 °C	COPd	2.14	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 2 °C	Pdh	6.5	kW	Tj = + 2 °C	COPd	3.25	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	5.3	kW	Tj = + 7 °C	COPd	4.82	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = +12 °C	Pdh	4.3	kW	Tj = +12 °C	COPd	6.94	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	1.87	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	-10	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-10	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items							
Capacity control	variable			Rated air flow rate, outdoors	-	2640	m ³ /h
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dBA				
Annual energy consumption	Q _{HE}	7068	kWh				

For heat pump combination heater:							
Declared load profile	L			Water heating energy efficiency	η_{wh}	148	%
Daily electricity consumption	Q _{elec}	3.340	kWh				
Annual electricity consumption	AEC	736	kWh				

Contact details							
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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-****D
Air-to-water heat pump:	yes	
Water-to-water heat pump:	no	
Brine-to-water heat pump:	no	
Low-temperature heat pump:	no	
Equipped with a supplementary heater:	yes	
Heat pump combination heater:	yes	
Parameters for	low-temperature application.	
Parameters for	average climate conditions.	

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	179	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	10.6	kW	Tj = - 7 °C	COPd	2.85	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 2 °C	Pdh	6.5	kW	Tj = + 2 °C	COPd	4.51	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	5.6	kW	Tj = + 7 °C	COPd	5.89	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = +12 °C	Pdh	4.4	kW	Tj = +12 °C	COPd	8.00	-
Degradation co-efficient (**)	Cdh	0.97	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	2.77	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	-10	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-10	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items							
Capacity control	variable			Rated air flow rate, outdoors	-	2640	m ³ /h
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dB(A)				
Annual energy consumption	Q _{HE}	5354	kWh				

For heat pump combination heater:							
Declared load profile	L			Water heating energy efficiency	η_{wh}	148	%
Daily electricity consumption	Q _{elec}	3.340	kWh				
Annual electricity consumption	AEC	736	kWh				

Contact details							
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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-****D
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		yes
Heat pump combination heater:		yes
Parameters for		medium-temperature application.
Parameters for		colder climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	115	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	7.3	kW	Tj = - 7 °C	COPd	2.56	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 2 °C	Pdh	4.4	kW	Tj = + 2 °C	COPd	3.19	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	3.8	kW	Tj = + 7 °C	COPd	4.58	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = +12 °C	Pdh	4.4	kW	Tj = +12 °C	COPd	6.88	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	10.1	kW	Tj = bivalent temperature	COPd	1.52	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	10.2	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	1.52	-
Bivalent temperature	Tbiv	-16	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-22	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	2.4	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items							
Capacity control	variable			Rated air flow rate, outdoors	-	2640	m ³ /h
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dB(A)				
Annual energy consumption	Q _{HE}	9563	kWh				

For heat pump combination heater:							
Declared load profile	L			Water heating energy efficiency	η_{wh}	120	%
Daily electricity consumption	Q _{elec}	4.090	kWh				
Annual electricity consumption	AEC	900	kWh				

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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-****D
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		yes
Heat pump combination heater:		yes
Parameters for		low-temperature application.
Parameters for		colder climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	149	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	7.3	kW	Tj = - 7 °C	COPd	3.67	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 2 °C	Pdh	4.5	kW	Tj = + 2 °C	COPd	4.02	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	3.9	kW	Tj = + 7 °C	COPd	5.34	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = +12 °C	Pdh	5.5	kW	Tj = +12 °C	COPd	7.43	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	10.1	kW	Tj = bivalent temperature	COPd	2.10	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	10.2	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	2.15	-
Bivalent temperature	Tbiv	-16	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-22	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	2.4	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items			
Capacity control	variable		
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dBA
Annual energy consumption	Q _{HE}	7333	kWh
Rated air flow rate, outdoors - 2640 m ³ /h			

For heat pump combination heater:			
Declared load profile	L		
Daily electricity consumption	Q _{elec}	4.090	kWh
Annual electricity consumption	AEC	900	kWh
Water heating energy efficiency η_{wh} 120 %			

Contact details

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(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-****D
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		yes
Heat pump combination heater:		yes
Parameters for		medium-temperature application.
Parameters for		warmer climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	159	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	-	kW	Tj = - 7 °C	COPd	-	-
Degradation co-efficient (**)	Cdh	-	-				
Tj = + 2 °C	Pdh	12.0	kW	Tj = + 2 °C	COPd	2.03	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 7 °C	Pdh	7.7	kW	Tj = + 7 °C	COPd	3.35	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = +12 °C	Pdh	5.2	kW	Tj = +12 °C	COPd	5.59	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	2.03	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	2	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	2	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items			
Capacity control	variable		
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dBA
Annual energy consumption	Q _{HE}	3901	kWh
Rated air flow rate, outdoors			
-			
2640			
m ³ /h			

For heat pump combination heater:			
Declared load profile	L		
Daily electricity consumption	Q _{elec}	3.070	kWh
Annual electricity consumption	AEC	675	kWh
Water heating energy efficiency			
η_{wh}			
162			
%			

Contact details

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(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-****D
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		yes
Heat pump combination heater:		yes
Parameters for		low-temperature application.
Parameters for		warmer climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	231	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	-	kW	Tj = - 7 °C	COPd	-	-
Degradation co-efficient (**)	Cdh	-	-				
Tj = + 2 °C	Pdh	12.0	kW	Tj = + 2 °C	COPd	3.30	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 7 °C	Pdh	7.7	kW	Tj = + 7 °C	COPd	5.17	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = +12 °C	Pdh	4.4	kW	Tj = +12 °C	COPd	7.46	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	3.30	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	2	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	2	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	Psup	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items							
Capacity control	variable			Rated air flow rate, outdoors	-	2640	m³/h
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dBa				
Annual energy consumption	Q _{HE}	2688	kWh				

For heat pump combination heater:							
Declared load profile	L			Water heating energy efficiency	ηwh	162	%
Daily electricity consumption	Qelec	3.070	kWh				
Annual electricity consumption	AEC	675	kWh				

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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).

(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-MED
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		no
Heat pump combination heater:		yes
Parameters for		medium-temperature application.
Parameters for		average climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	135	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	10.6	kW	Tj = - 7 °C	COPd	2.14	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 2 °C	Pdh	6.5	kW	Tj = + 2 °C	COPd	3.25	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	5.3	kW	Tj = + 7 °C	COPd	4.82	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = +12 °C	Pdh	4.3	kW	Tj = +12 °C	COPd	6.94	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	1.87	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	-10	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-10	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items							
Capacity control	variable			Rated air flow rate, outdoors	-	2640	m ³ /h
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dB(A)				
Annual energy consumption	Q _{HE}	7068	kWh				

For heat pump combination heater:							
Declared load profile	L			Water heating energy efficiency	η_{wh}	148	%
Daily electricity consumption	Q _{elec}	3.340	kWh				
Annual electricity consumption	AEC	736	kWh				

Contact details							
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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).

(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-MED
Air-to-water heat pump:	yes	
Water-to-water heat pump:	no	
Brine-to-water heat pump:	no	
Low-temperature heat pump:	no	
Equipped with a supplementary heater:	no	
Heat pump combination heater:	yes	
Parameters for	low-temperature application.	
Parameters for	average climate conditions.	

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	179	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	10.6	kW	Tj = - 7 °C	COPd	2.85	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 2 °C	Pdh	6.5	kW	Tj = + 2 °C	COPd	4.51	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	5.6	kW	Tj = + 7 °C	COPd	5.89	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = +12 °C	Pdh	4.4	kW	Tj = +12 °C	COPd	8.00	-
Degradation co-efficient (**)	Cdh	0.97	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	2.77	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	-10	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-10	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items			
Capacity control	variable		
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dBA
Annual energy consumption	Q _{HE}	5354	kWh
Rated air flow rate, outdoors - 2640 m ³ /h			

For heat pump combination heater:			
Declared load profile	L		
Daily electricity consumption	Q _{elec}	3.340	kWh
Annual electricity consumption	AEC	736	kWh
Water heating energy efficiency η_{wh} 148 %			

Contact details

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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).

(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-MED
Air-to-water heat pump:	yes	
Water-to-water heat pump:	no	
Brine-to-water heat pump:	no	
Low-temperature heat pump:	no	
Equipped with a supplementary heater:	no	
Heat pump combination heater:	yes	
Parameters for	medium-temperature application.	
Parameters for	colder climate conditions.	

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	115	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	7.3	kW	Tj = - 7 °C	COPd	2.56	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 2 °C	Pdh	4.4	kW	Tj = + 2 °C	COPd	3.19	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	3.8	kW	Tj = + 7 °C	COPd	4.58	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = +12 °C	Pdh	4.4	kW	Tj = +12 °C	COPd	6.88	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	10.1	kW	Tj = bivalent temperature	COPd	1.52	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	10.2	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	1.52	-
Bivalent temperature	Tbiv	-16	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-22	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	2.4	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items							
Capacity control	variable			Rated air flow rate, outdoors	-	2640	m ³ /h
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dB(A)				
Annual energy consumption	Q _{HE}	9563	kWh				

For heat pump combination heater:							
Declared load profile	L			Water heating energy efficiency	η_{wh}	120	%
Daily electricity consumption	Q _{elec}	4.090	kWh				
Annual electricity consumption	AEC	900	kWh				

Contact details							
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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-MED
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		no
Heat pump combination heater:		yes
Parameters for		low-temperature application.
Parameters for		colder climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	149	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	7.3	kW	Tj = - 7 °C	COPd	3.67	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 2 °C	Pdh	4.5	kW	Tj = + 2 °C	COPd	4.02	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	3.9	kW	Tj = + 7 °C	COPd	5.34	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = +12 °C	Pdh	5.5	kW	Tj = +12 °C	COPd	7.43	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	10.1	kW	Tj = bivalent temperature	COPd	2.10	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	10.2	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	2.15	-
Bivalent temperature	Tbiv	-16	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-22	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	Psup	2.4	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items			
Capacity control	variable		
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dBA
Annual energy consumption	Q _{HE}	7333	kWh
Rated air flow rate, outdoors			
	-	2640	m³/h

For heat pump combination heater:			
Declared load profile	L		
Daily electricity consumption	Qelec	4.090	kWh
Annual electricity consumption	AEC	900	kWh
Water heating energy efficiency			
	ηwh	120	%

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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-MED
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		no
Heat pump combination heater:		yes
Parameters for		medium-temperature application.
Parameters for		warmer climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	159	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	-	kW	Tj = - 7 °C	COPd	-	-
Degradation co-efficient (**)	Cdh	-	-				
Tj = + 2 °C	Pdh	12.0	kW	Tj = + 2 °C	COPd	2.03	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 7 °C	Pdh	7.7	kW	Tj = + 7 °C	COPd	3.35	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = +12 °C	Pdh	5.2	kW	Tj = +12 °C	COPd	5.59	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	2.03	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	2	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	2	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	Psup	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items			
Capacity control	variable		
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dBA
Annual energy consumption	Q _{HE}	3901	kWh
Rated air flow rate, outdoors			
	-	2640	m³/h

For heat pump combination heater:			
Declared load profile	L		
Daily electricity consumption	Qelec	3.070	kWh
Annual electricity consumption	AEC	675	kWh
Water heating energy efficiency			
	ηwh	162	%

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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).

(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	EHST20D-MED
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		no
Heat pump combination heater:		yes
Parameters for		low-temperature application.
Parameters for		warmer climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	231	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	-	kW	Tj = - 7 °C	COPd	-	-
Degradation co-efficient (**)	Cdh	-	-				
Tj = + 2 °C	Pdh	12.0	kW	Tj = + 2 °C	COPd	3.30	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 7 °C	Pdh	7.7	kW	Tj = + 7 °C	COPd	5.17	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = +12 °C	Pdh	4.4	kW	Tj = +12 °C	COPd	7.46	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	3.30	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	2	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	2	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items			
Capacity control	variable		
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dBA
Annual energy consumption	Q _{HE}	2688	kWh
Rated air flow rate, outdoors			
-			
2640			
m ³ /h			

For heat pump combination heater:			
Declared load profile	L		
Daily electricity consumption	Q _{elec}	3.070	kWh
Annual electricity consumption	AEC	675	kWh
Water heating energy efficiency			
η_{wh}			
162			
%			

Contact details

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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).

(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	ERST20D-****D
Air-to-water heat pump:	yes	
Water-to-water heat pump:	no	
Brine-to-water heat pump:	no	
Low-temperature heat pump:	no	
Equipped with a supplementary heater:	yes	
Heat pump combination heater:	yes	
Parameters for	medium-temperature application.	
Parameters for	average climate conditions.	

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	135	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	10.6	kW	Tj = - 7 °C	COPd	2.14	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 2 °C	Pdh	6.5	kW	Tj = + 2 °C	COPd	3.25	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	5.3	kW	Tj = + 7 °C	COPd	4.82	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = +12 °C	Pdh	4.3	kW	Tj = +12 °C	COPd	6.94	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	1.87	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	-10	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-10	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items							
Capacity control	variable			Rated air flow rate, outdoors	-	2640	m ³ /h
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dB(A)				
Annual energy consumption	Q _{HE}	7068	kWh				

For heat pump combination heater:							
Declared load profile	L			Water heating energy efficiency	η_{wh}	148	%
Daily electricity consumption	Q _{elec}	3.340	kWh				
Annual electricity consumption	AEC	736	kWh				

Contact details							
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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	ERST20D-****D
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		yes
Heat pump combination heater:		yes
Parameters for		low-temperature application.
Parameters for		average climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	179	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	10.6	kW	Tj = - 7 °C	COPd	2.85	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 2 °C	Pdh	6.5	kW	Tj = + 2 °C	COPd	4.51	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	5.6	kW	Tj = + 7 °C	COPd	5.89	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = +12 °C	Pdh	4.4	kW	Tj = +12 °C	COPd	8.00	-
Degradation co-efficient (**)	Cdh	0.97	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	2.77	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	-10	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-10	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items							
Capacity control	variable			Rated air flow rate, outdoors	-	2640	m ³ /h
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dB(A)				
Annual energy consumption	Q _{HE}	5354	kWh				

For heat pump combination heater:							
Declared load profile	L			Water heating energy efficiency	η_{wh}	148	%
Daily electricity consumption	Q _{elec}	3.340	kWh				
Annual electricity consumption	AEC	736	kWh				

Contact details							
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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	ERST20D-****D
Air-to-water heat pump:	yes	
Water-to-water heat pump:	no	
Brine-to-water heat pump:	no	
Low-temperature heat pump:	no	
Equipped with a supplementary heater:	yes	
Heat pump combination heater:	yes	
Parameters for	medium-temperature application.	
Parameters for	colder climate conditions.	

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	115	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	7.3	kW	Tj = - 7 °C	COPd	2.56	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 2 °C	Pdh	4.4	kW	Tj = + 2 °C	COPd	3.19	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	3.8	kW	Tj = + 7 °C	COPd	4.58	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = +12 °C	Pdh	4.4	kW	Tj = +12 °C	COPd	6.88	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	10.1	kW	Tj = bivalent temperature	COPd	1.52	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	10.2	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	1.52	-
Bivalent temperature	Tbiv	-16	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-22	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	2.4	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items							
Capacity control	variable			Rated air flow rate, outdoors	-	2640	m ³ /h
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dB(A)				
Annual energy consumption	Q _{HE}	9563	kWh				

For heat pump combination heater:							
Declared load profile	L			Water heating energy efficiency	η_{wh}	120	%
Daily electricity consumption	Q _{elec}	4.090	kWh				
Annual electricity consumption	AEC	900	kWh				

Contact details							
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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).

(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	ERST20D-****D
Air-to-water heat pump:	yes	
Water-to-water heat pump:	no	
Brine-to-water heat pump:	no	
Low-temperature heat pump:	no	
Equipped with a supplementary heater:	yes	
Heat pump combination heater:	yes	
Parameters for	low-temperature application.	
Parameters for	colder climate conditions.	

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	149	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	7.3	kW	Tj = - 7 °C	COPd	3.67	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 2 °C	Pdh	4.5	kW	Tj = + 2 °C	COPd	4.02	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = + 7 °C	Pdh	3.9	kW	Tj = + 7 °C	COPd	5.34	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = +12 °C	Pdh	5.5	kW	Tj = +12 °C	COPd	7.43	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	10.1	kW	Tj = bivalent temperature	COPd	2.10	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	10.2	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	2.15	-
Bivalent temperature	Tbiv	-16	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	-22	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	2.4	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items							
Capacity control	variable			Rated air flow rate, outdoors	-	2640	m ³ /h
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dB(A)				
Annual energy consumption	Q _{HE}	7333	kWh				

For heat pump combination heater:							
Declared load profile	L			Water heating energy efficiency	η_{wh}	120	%
Daily electricity consumption	Q _{elec}	4.090	kWh				
Annual electricity consumption	AEC	900	kWh				

Contact details							
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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	ERST20D-****D
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		yes
Heat pump combination heater:		yes
Parameters for		medium-temperature application.
Parameters for		warmer climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	159	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	-	kW	Tj = - 7 °C	COPd	-	-
Degradation co-efficient (**)	Cdh	-	-				
Tj = + 2 °C	Pdh	12.0	kW	Tj = + 2 °C	COPd	2.03	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 7 °C	Pdh	7.7	kW	Tj = + 7 °C	COPd	3.35	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = +12 °C	Pdh	5.2	kW	Tj = +12 °C	COPd	5.59	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	2.03	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	2	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	2	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items			
Capacity control	variable		
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dB(A)
Annual energy consumption	Q _{HE}	3901	kWh
Rated air flow rate, outdoors			
-			
2640			
m ³ /h			

For heat pump combination heater:			
Declared load profile	L		
Daily electricity consumption	Q _{elec}	3.070	kWh
Annual electricity consumption	AEC	675	kWh
Water heating energy efficiency			
η_{wh}			
162			
%			

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(*) For heat pump space heaters and heat pump combination heaters, the rated heat output Prated is equal to the design load for heating Pdesignh, and the rated heat output of a supplementary heater Psup is equal to the supplementary capacity for heating sup(Tj).
(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.

Model(s):	Outdoor unit:	PUD-SHWM120VAA(-BS)
	Indoor unit:	ERST20D-****D
Air-to-water heat pump:		yes
Water-to-water heat pump:		no
Brine-to-water heat pump:		no
Low-temperature heat pump:		no
Equipped with a supplementary heater:		yes
Heat pump combination heater:		yes
Parameters for		low-temperature application.
Parameters for		warmer climate conditions.

Item	Symbol	Value	Unit	Item	Symbol	Value	Unit
Rated heat output (*)	Prated	12.0	kW	Seasonal space heating energy efficiency	ηs	231	%
Declared capacity for heating for part load at indoor temperature 20 °C and outdoor temperature Tj				Declared coefficient of performance or primary energy ratio for part load at indoor temperature 20 °C and outdoor temperature Tj			
Tj = - 7 °C	Pdh	-	kW	Tj = - 7 °C	COPd	-	-
Degradation co-efficient (**)	Cdh	-	-				
Tj = + 2 °C	Pdh	12.0	kW	Tj = + 2 °C	COPd	3.30	-
Degradation co-efficient (**)	Cdh	1.00	-				
Tj = + 7 °C	Pdh	7.7	kW	Tj = + 7 °C	COPd	5.17	-
Degradation co-efficient (**)	Cdh	0.99	-				
Tj = +12 °C	Pdh	4.4	kW	Tj = +12 °C	COPd	7.46	-
Degradation co-efficient (**)	Cdh	0.98	-				
Tj = bivalent temperature	Pdh	12.0	kW	Tj = bivalent temperature	COPd	3.30	-
Tj = operation limit temperature	Pdh	9.2	kW	Tj = operation limit temperature	COPd	1.56	-
Tj = – 15 °C (if TOL < – 20 °C)	Pdh	-	kW	Tj = – 15 °C (if TOL < – 20 °C)	COPd	-	-
Bivalent temperature	Tbiv	2	°C	Operation limit temperature	TOL	-28	°C
Reference design conditions for space heating	Tdesignh	2	°C	Heating water operating limit temperature	WTOL	60	°C
Power consumption in modes other than active mode				Supplementary heater			
Off mode	P _{OFF}	0.015	kW	Rated heat output (*)	P _{sup}	0.0	kW
Thermostat-off mode	P _{TO}	0.015	kW				
Standby mode	P _{SB}	0.015	kW				
Crankcase heater mode	P _{CK}	0.000	kW				
				Type of energy input	Electrical		

Other items			
Capacity control	variable		
Sound power level, indoors/outdoors	L _{WA}	41 / 60	dB(A)
Annual energy consumption	Q _{HE}	2688	kWh
Rated air flow rate, outdoors			
-			
2640			
m ³ /h			

For heat pump combination heater:			
Declared load profile	L		
Daily electricity consumption	Q _{elec}	3.070	kWh
Annual electricity consumption	AEC	675	kWh
Water heating energy efficiency			
η_{wh}			
162			
%			

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(**) If Cdh is not determined by measurement then the default degradation coefficient is Cdh = 0,9.